



The Postgraduate Medical Council of Victoria Inc. (PMCV) is accredited by the Medical Board of Australia as an intern training accreditation authority and is authorised by the Department of Health and Human Services to review postgraduate year two posts (PGY2). The accreditation process involves a survey visit every four years and progress reports during the accreditation period to ensure junior doctor education, training and support meet the PMCV accreditation standards and promote safe patient care.

PMCV has accredited the Intern Training Program and posts at PENINSULA HEALTH as a parent health service and has approved the PGY2 Training Program and posts subject to satisfying PMCV monitoring requirements and addressing accreditation conditions. The PMCV Accreditation Committee conducted a review of the conditions in September 2019, including a survey of interns. The outcomes are recorded in the body of this report.

NAME of Training Provider:	PENINSULA HEALTH (includes Frankston Hospital, Rosebud Hospital, Golf Links Road, Frankston and Mornington Centre)
Rotation site(s):	West Gippsland Healthcare Group (3 intern posts)
Date of PMCV visit:	24-25 July 2018
Facility accreditation status:	ACHS accredited until November 2019
Key data regarding training provider: Number of accredited ITP intern posts: ¹	39 intern posts (14 core medicine, 9 core emergency, 9 core surgery, 4 non-core posts, 3 external rotations)
Number of approved PGY2 posts:	71 posts (across 30 units at four sites)
Management staff and supervisors interviewed:	10 medical management and medical education staff, 24 senior medical staff and 17 registrars, 17 NUMs
Junior doctor feedback:	The intern survey had a response rate of 70% and, at the survey visit, the PMCV team met with 25 interns. The PGY2 survey had a response rate of 35% and, at the survey visit, the PMCV team met with 35 PGY2s.
DURATION OF PMCV ACCREDITATION:	Four years until the end of the 2022 prevocational training programs (a survey visit to occur prior to the end of 2022)
Intern accreditation and PGY2 quality review standards summary:	PGY1: 6 Standards Met with Merit and 51 Met (95%); 2 Substantially Met and 1 Not Met PGY2: 2 Standards Met with Merit and 46 Met (85%); 7 Substantially Met and 1 Not Met

¹ Accreditation details on individual intern posts are published on the PMCV website

Domain 1: The context in which training is delivered	Governance, Program management, Educational expertise, Relationships to support medical education, Reconsideration, review and appeals processes	This set of standards is MET (one standard met with merit)
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Domain 2: Organisational Purpose	Setting and promoting high standards of medical practice and junior doctor training	This standard is MET
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Commendations for aspects of program

- ◇ Peninsula Health provides a positive and supportive learning environment which junior doctors value and would recommend.
- ◇ The hospitals within the health service work collaboratively with good communication both practically and clinically, and there is consistency and alignment of processes between wards at different sites.
- ◇ The Mornington and Rosebud sites senior staff provide excellent site orientation and training programs with good education opportunities, supervision and support.

Peninsula Health's response and commitment to addressing the recommendations and conditions of the PMCV 2014 Survey Report is commended.

Recommendations for improvement

- Improve junior doctor roster management and support practices including locum management processes and track unrostered overtime worked consistently.
- Review the EFT allocation of the Director of Clinical Training and the Medical Education Officer given the recent and ongoing expansion of junior medical staffing.
- Review the allocation of Term Supervisors to interns and PGY2s and ensure that this enables regular weekly interaction with junior doctors. and the establishment of a structured process over the term involving discussion of term objectives at the beginning and face-to face meetings at mid-term to discuss progress and at end-term to discuss performance outcomes.

Domain 3: The intern/PGY2 training program	Program structure, Flexible training	This set of standards is SUBSTANTIALLY MET
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The intern allocations were reviewed; all interns are completing the required *core* terms, the *core* terms meet the mandatory intern training requirements, and all interns will be able to complete the minimum 47 weeks required for internship. For PGY2s, there is access to a range of clinical rotations with broad clinical exposure.

Commendations for aspects of program

- ◇ At the organisation level, orientation is excellent, in terms of both content and speakers, and is highly valued by the junior doctors.

Conditions of accreditation

- Interns must not be responsible for patients in units not accredited for intern training. [This recommendation was reviewed by the Accreditation Committee in September 2019 and is satisfied and closed.](#)
- Review and improve the unit-based education, workload, learning and supervision for interns undertaking rotations accredited for core surgery training. Ensure all interns are rostered and actively participate in at least one theatre session per week during these terms. [This recommendation was reviewed by the Accreditation Committee in September 2019 and is progressing satisfactorily. A new](#)

surgery teaching curriculum and unit orientation has been implemented. A review of workload has been undertaken with changes to consultant oncall roster to even out receiving unit workload. Interns are rostered to Rosebud for weekly blocks to improve theatre exposure.

- Facilitate exposure to admissions experience including assessment and initial management of patients in rotations accredited for core general medical intern training. This recommendation was reviewed by the Accreditation Committee in September 2019 and further work is required to meet core medicine intern training requirements.
- *Recommendations for improvement*
- Improve unit orientation processes so that they include clear documentation and explanation of expectations and are consistent across all units.

Domain 4: The training program	Teaching and learning	This set of standards is MET
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Commendations for aspects of program

- ◇ At the organisation level, the intern education program is excellent, in terms of both content and speakers, and is highly valued by the interns.

Recommendations for improvement

- Improve structured PGY2 education and training particularly in surgical and general streams.

Domain 5: Assessment of learning	Assessment approach, Feedback and performance review, Assessors training	This set of standards is MET
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Commendations for aspects of program

- ◇ Proactive identification and management of junior doctors in difficulty, particularly interns. All staff are aware of processes and resources.

Recommendations for improvement

- Review the allocation of Term Supervisors to interns and PGY2s and ensure that this enables the establishment of a structured process over the term involving discussion of term objectives at the beginning and face-to face meetings at mid-term to discuss progress and at end-term to discuss performance outcomes.

Domain 6: Monitoring and evaluation	Evaluation and regular review of intern and PGY2 training program	This set of standards is MET
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Commendations for aspects of program

- ◇ Comprehensive monitoring and evaluation of all components of the junior doctor training programs occurs. Peninsula Health is responsive to junior doctors with change from feedback demonstrated.

Domain 7: Implementing the education and training framework - junior doctors	Appointment to program and allocation to rotation, Welfare and support, Junior doctor participation in governance of their training, Communication with junior doctors, Resolution of training problems and disputes	This set of standards is MET (one standard met with merit)
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Commendations for aspects of program

- ◇ There is a high level of support, career fostering and pastoral care provided by the medical education unit and medical workforce and clear commitment and passion regarding these roles. The one on one meetings of the Director of Clinical Training and Medical Education Officer with interns are highly valued.

Recommendations for improvement

- Ensure interns have a nominated clinical supervisor at all times, and that PGY2s are not expected to act up as registrars during periods of reduced registrar staffing.

- Review the workflow and distribution of workload in the medical and surgical units at all sites and ensure rostered hours reflect the actual hours needed to meet clinical expectations, support continuity of care and optimise clinical learning.
- Review and improve the management and cover of leave, both planned and unplanned to optimise junior doctor wellbeing and safe patient care.
- Review the rostering and support for the oncall PGY2 position at Golf Links Road / Mornington and Rosebud, including revision of recalls and clear processes and guidelines for those recalls.

Domain 8: Implementing the training framework - delivery of educational resources	Supervisors and supervision, Clinical experience, Facilities	This set of standard is MET
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Commendations for aspects of program

- ◇ The Emergency and O&G rotations across all sites are appreciated by junior doctors in regards to orientation, structured regular teaching, appropriate workload and support and supervision by senior staff.

Conditions of accreditation

- Ensure interns do not consent for procedures. [This recommendation was reviewed by the Accreditation Committee in September 2019 and is progressing satisfactorily.](#) Interns mostly consent for ward procedures. Peninsula Health must ensure interns are competent to do so.

Response from facility/training provider

PENINSULA HEALTH provided a report following the survey visit, which demonstrates that the conditions are being addressed satisfactorily and the recommendations have been accepted and will be addressed during the accreditation cycle.

Progress reports during the accreditation cycle

Implementation of the conditions [was](#) reviewed during 2019. [Peninsula Health provided a detailed report in regards each condition which was accepted by the PMCV Accreditation Committee.](#) A survey of interns [was also conducted.](#)

A mid-cycle review, which includes junior doctor feedback and a progress report on implementation of the recommendations, will be conducted during 2020.

Mid-cycle review update

To be inserted following mid-cycle review in 2020.

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