



The Postgraduate Medical Council of Victoria Inc. (PMCV) is accredited by the Medical Board of Australia as an intern training accreditation authority and is authorised by the Department of Health and Human Services to review postgraduate year two posts (PGY2). The accreditation process involves a survey visit every four years and progress reports during the accreditation period to ensure junior doctor education, training and support meet the PMCV accreditation standards and promote safe patient care.

**PMCV has accredited the Intern Training Program and posts at MURRAY TO THE MOUNTAINS INTERN TRAINING** subject to satisfying PMCV monitoring requirements.

<b>NAME of Training Provider:</b>	<b>MURRAY TO THE MOUNTAINS INTERN TRAINING</b> (includes multiple general practices in NE Victoria <sup>1</sup> )
<b>Rotation site(s):</b>	Albury Wodonga Health <sup>2</sup> (three Intern posts) Northeast Health Wangaratta <sup>3</sup> (six Intern posts)
<b>Date of PMCV visit:</b>	<b>18-19 September 2018</b>
<b>Facility accreditation status:</b>	<i>All associated small rural health services &amp; general practices are accredited with an appropriate accreditation authority.<sup>4</sup></i>
<b>Key data regarding training provider:</b>	
Number of accredited ITP Intern posts: <sup>5</sup>	15 Intern posts (3 core medicine, 3 core ED, 3 core surgical, 6 non-core General Practice posts)
Number of approved PGY2 posts:	not applicable
Management staff and supervisors interviewed:	7 Program management staff, 16 GP Supervisors (at all the practices) and 8 registrars, 7 Practice Managers
Junior doctor feedback:	The Intern survey had a response rate of 100% and, at the survey visit, the PMCV team met with 13 Interns.
<b>DURATION OF ACCREDITATION:</b>	<b>Four years until end of 2022 prevocational training programs</b> (a survey visit to occur prior to the end of 2022)
<b>Intern accreditation standards summary:</b>	<b>PGY1:</b> 27 Standards Met with Merit and 30 Met (95%); 1 Substantially Met and 2 Not Met

<sup>1</sup>Benalla Church Street Surgery, Benalla Carrier Street Clinic, Cobram Medical Clinic, Kyabram Regional Clinic, Central General Practice Mansfield, Mansfield Medical Clinic, Mt Beauty/Falls Creek Medical Centre, Yarrawonga Denis Medical Group, Yarrawonga Medical Clinic

<sup>2</sup>Due for re-accreditation in 2020

<sup>3</sup>Visit to Northeast Health Wangaratta conducted concurrently with visit to M2M

<sup>4</sup>Albury Wodonga Health ACHS 2021, Northeast Health Wangaratta ACHS 2021, Alpine Health QIP 2019, Benalla Health ACHS 2020, Cobram District Health ACHS 2021, Kyabram District Health Service ACHS 2020, Mansfield District Hospital TQCSI 2020, Yarrawonga Health ACHS, General Practices with GPA or AGPAL

<sup>5</sup>Accreditation details on individual Intern posts are published on the PMCV website

<b>Domain 1: The context in which training is delivered</b>	<b>Governance, Program management, Educational expertise, Relationships to support medical education, Reconsideration, review and appeals processes</b>	<b>This set of standards is MET</b> <i>(three standards met with merit)</i>
---	---	--

<b>Domain 2: Organisational Purpose</b>	<b>Setting and promoting high standards of medical practice and junior doctor training</b>	<b>This standard is MET WITH MERIT</b>
---	--	--

*Commendations for aspects of program*

- ◇ The overall management of the M2M program, documentation and relationships with partner organisations including University of Melbourne, general practices and health services.
- ◇ The overall commitment to the quality of junior doctor training, the supportive learning environment and general support.

*Recommendation for improvement*

- Develop a formal procedure for appeals for interns to be able to seek review of any aspect of the training program. This should include clear guidelines on reasons for appeals, an appeals process and must be made publicly available.

<b>Domain 3: The Intern training program</b>	<b>Program structure, Flexible training</b>	<b>This set of standards is MET</b> <i>(three standards met with merit)</i>
--	---	--

The Intern allocations were reviewed; all Interns are completing the required *core* terms, the *core* terms meet the mandatory Intern training requirements, and all Interns will be able to complete the minimum 47 weeks required for Internship.

*Commendation for aspects of program*

- ◇ The arrangements for orientation to the M2M program, to the partner health services and the general practices are effective.

*Recommendation for improvement*

- Review the intern orientation programs in conjunction with staff at Albury Wodonga Health and Northeast Health Wangaratta and facilitate M2M interns being redeployed to other orientation activities during sessions which are not relevant to them.

<b>Domain 4: The training program</b>	<b>Teaching and learning</b>	<b>This set of standards is MET WITH MERIT</b> <i>(four standards met with merit)</i>
---------------------------------------	------------------------------	--

*Commendation for aspects of program*

- ◇ The education program is relevant and well organised and intern attendance is protected.

<b>Domain 5: Assessment of learning</b>	<b>Assessment approach, Feedback and performance review, Assessors training</b>	<b>This set of standards is MET</b> <i>(five standards met with merit)</i>
---	---	---

*Commendation for aspects of program*

- ◇ Performance assessment, informal and formal feedback and remediation processes and support for interns.

*Recommendations for improvement*

- Review the assessment and feedback program for interns undertaking 20 week (consecutive) general practice terms noting that it is satisfactory for formal mid-term assessment to occur at the 10-week point and end of term assessment at the end of the 20-week term.
- The M2M assessment, performance monitoring and performance management policies be reviewed to ensure that they provide sufficient detail in regards intern self-assessment, managing sub-optimal performance, intern assessment review, documentation, reporting to AHPRA and certification of completion of internship.

<b>Domain 6: Monitoring and evaluation</b>	<b>Evaluation and regular review of Intern and PGY2 training program</b>	<b>This set of standards is MET WITH MERIT</b> <i>(three standards met with merit)</i>
--	--	---

*Commendation for aspects of program*

- ◇ Evaluation of the overall training program and its components is comprehensive, involves all relevant stakeholders and change as a result of feedback was demonstrated.

<b>Domain 7: Implementing the education and training framework - junior doctors</b>	<b>Appointment to program and allocation to rotation, Welfare and support, Junior doctor participation in governance of their training, Communication with junior doctors, Resolution of training problems and disputes</b>	<b>This set of standards is MET</b> <i>(two standards met with merit)</i>
---	---	--

*Commendations for aspects of program*

- ◇ The development of regional career pathways which provides opportunity for junior doctors to establish their lives in the region and support offered to interns to progress their careers. The results of this work are already evident as Extended Rural Cohort (ERC) students become M2M interns and are now progressing to GP registrar roles.
- ◇ The regular visits to by the Director of Clinical Training and M2M Program Manager to every rotation site each term is highly regarded by interns and supervisors and contributes significantly to the overall success of the intern training program. This is especially noteworthy considering the distance between sites and location of GP practices.

*Recommendations for improvement*

- Involve interns/ junior doctors in the M2M Management Committee.
- Ensure that interns are kept informed about the activities of committees that deal with their training and of changes which occur to their training programs.

<b>Domain 8: Implementing the training framework - delivery of educational resources</b>	<b>Supervisors and supervision, Clinical experience, Facilities</b>	<b>This set of standards is MET WITH MERIT</b> <i>(six standards met with merit)</i>
--	---	---

*Commendation for aspects of program*

- ◇ There is an appropriate balance of clinical exposure, supervision and learning at all the practices which facilitates the development of clinical skills and knowledge, autonomous decision-making and the development of clinical reasoning.

---

**Response from facility/training provider**

MURRAY TO THE MOUNTAINS INTERN TRAINING PROGRAM provided a report following the survey visit, which demonstrates that the recommendations have been accepted and will be addressed during the accreditation cycle.

**Progress reports during the accreditation cycle**

Implementation of the conditions will be reviewed during 2019.

A mid-cycle review, which includes junior doctor feedback and a progress report on implementation of the recommendations, will be conducted during 2020.

**Mid-cycle review update**

*To be inserted following mid-cycle review in 2020.*

**Contact:**

Ms Monique Le Sueur, Accreditation Manager, PMCV

Tel: 03 9670 1066, [mlesueur@pmcv.com.au](mailto:mlesueur@pmcv.com.au)